









### TATA MOTORS GROUP: INDIA BUSINESS

Annual Investor Meet 2019 | 27th May 2019

### Agenda



Sr. No	Агеа	Details
1	Vision	Aspiring Leadership
2	Commercial Vehicles	Winning Decisively
3	Passenger Vehicles	Winning Sustainably
4	Electric Vehicles	Winning Proactively
5	FutuReady – Future proofing the business	Design, Technology & Supply Chain
		People
6	Tata Motors Finance	Value Creation journey
7	Summary	Conclusion and Outlook



















**OUR VISION: ASPIRING LEADERSHIP** 

**GUENTER BUTSCHEK** 

### Indian auto industry - a unique growth opportunity





#### Economic Value

Auto contributing 7.1% of GDP, 49% of mfg. GDP

29 million people employed

Huge latent demand with 21 cars/1000 ppl (113 in China and 809 in the USA)



#### Competition

18 players in PV & 11 in CV

Price sensitive market

~70% PV market <10k USD

Value erosion in CV



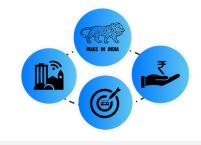
#### Consumer

'Youth' advantage -50% of India < 25 years

Rising per capita income

Brand conscious but not brand loyal

TCO, last-mile connectivity



#### **Enabling initiatives**

Make In India

**SMART Cities** 

**FAME** incentives

Automotive Mission Plan

3<sup>rd</sup> largest by 2023 with expected market size of 4.6 mn



### The challenges of growth





Safety

Road accidents 1 fatality every 4 minutes

Reinforcement by law(?)

Behavioral & discipline issue(!)

Traffic congestion (avg speed 20Km/hr)



Environment

Auto share in pollution ~15%

14 out of 15 most polluted cities globally are in India



Regulatory

Higher cess on diesel engine > 2L

BS4, BS6 transition

Corporate Average Fleet Economy (CAFÉ)

Safety enhancements



Infrastructure

2<sup>nd</sup> largest road network but low quality

Plan : 30 km of highway/day, 133 Km/day in rural

### A question of sustainability

### The conditions of growth





#### Autonomous

Adapting global NCAP

Active & passive safety



#### Connected

Vehicle communication

Comfort & convenience

MaaS (Mobility as a Service)



### Electric

xEVs, alternative fuels

Powertrain investments

Ecosystem development

Incentivisation by govt.



#### Shared

Ride hailing, car sharing

Freight aggregation

**BRTS** 

### Disruption is the new norm



## How to leverage the opportunity?

### The enemy is within us...





Lack of new products



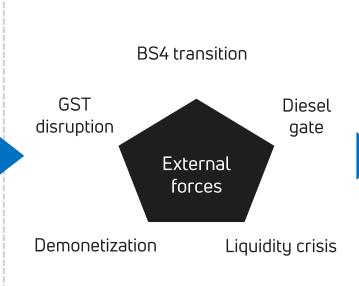
Weak market activation



Pressure on margins



Complex organization structure



Weakening market position and financials



Launch of "Turnaround"

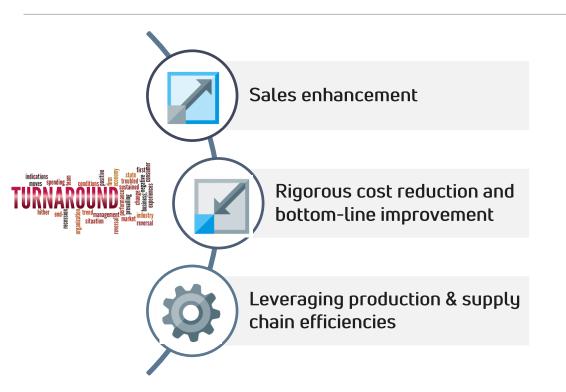


### Speed, simplicity, agility



#### ...the solutions are also with us









Win Proactively in EV

### Our new way of life / culture



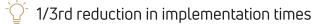
### Re-energizing the organization

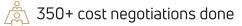
#### PV cost reduction

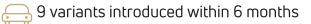


#### Initiative

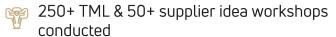














#### Approach





Syndicated pipeline ready for next year

#### Impact

All product margins jump by +500 bps

Brand premium command

Organization capability and learning of new tools such as classical VAVE, should costing, etc.

#Similar initiative, much larger in scale, running in CV

#### One team, one target

### Simplifying the supply chain

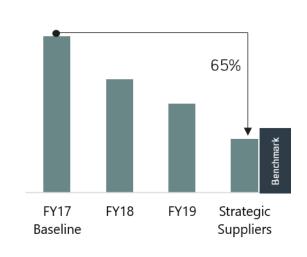
#### Strategic supplier base



#### Initiative

- Rationalise supply base by tiering, site assessment
- Scale & synergy through commonality principle
- Commodity strategy and governance through sourcing council

#### **Approach**



#### **Impact**

- Early engagement
- Long term partnerships
- Strong technical & commercial capabilities
- Improved Quality, cost & delivery (QCD)

#### More from less



### Delivering an all round performance



#### Market

- MHCV gain +0.7% & PV 0.6%
- CV leadership in all segments except passenger
- PV challenger to Rank 3

\*FY19 wrt FY18 # including Joint operations

#### **Financials**

- Revenue up 20%
- EBIT at 3.8%, up 330bps
- CV EBITDA Best in Class
- PV EBITDA breakeven

#### Brand

- Net Promoter Score
  - PV +20, CV +61
- Passenger Vehicles
  - CSI: Rank 2
  - Personal: Fleet 20:80 to 80:20
  - Best Manufacturer of the year by Autocar
- Commercial Vehicle
  - Best Maker of the year by Apollo
- Most trusted brand in auto- Brand Equity
- 2<sup>nd</sup> most attractive brand by ET

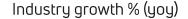
#### Supply chain

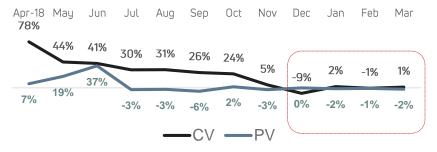
- Rationalization strategy on track
- 48 new models launched in CV, 5 in PV

Commitment towards consistent, competitive and cash accretive growth

#### However, Q4 FY19 has showed that we cannot rest







#### Our profitability has been impacted



- Market headwinds intensified
- Industry growth has fallen significantly; CV market has slowed down sharply
- Market share impacted as we reduced dealer inventory
- Profitability impacted from loss of operating leverage

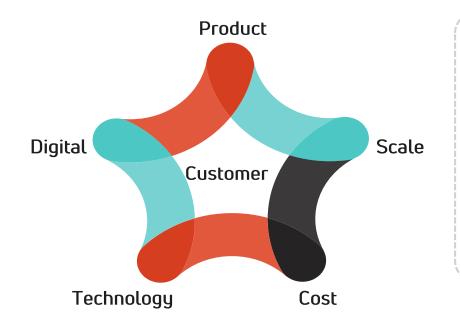
### Turnaround to continue while getting FutuReady



# "FutuReady" - Stepping up the game

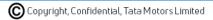
### 5 defined angles of attack





- Design to global standards with Impact 2.0
- Drive scale & efficiencies through modularity, commonality & volume growth
- Faster, better and cost effective products by leveraging new architectures
- A step ahead of others on technology
- Get 'digital first' thinking across the value chain

#### Road map for sustainable growth



### Crafting brands



#### Promise delivered at Geneva Motor Show



- The Buzzard, 7 seater SUV
- The H2X Concept Hornbill, a sub-compact SUV
- The Harrier, 5 seater SUV

- Omega gives birth to Harrier
- Altroz built on Alfa, coming up mid' 19





The Altroz

The Altroz EV

### Birth of global platforms

### Building scale

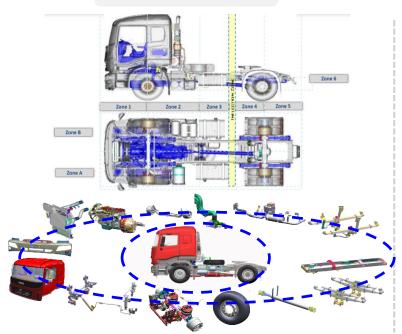
#### CV Platformization



#### Initiative

- Modularity strategy in alignment with manufacturing & supply chain
- BS6 launch in modular architecture for 200+ VCs
  - MHCV Prima & Signa :138 VCs
  - ILCV Ultra: 53 VCs
  - SCV Intra: 60 VCs
- Customization opportunity with "Configurator Apps" at dealerships

#### Approach



#### **Impact**

- 18 platforms to be reduced to 12
- Lower development cost, improved time to market
- High commonality with increased carry over content
- #Similar approach deployed in PV
- (Omega and Alfa architecture)

#### On new architectures

### Accelerating cost reductions



#### Initiative

- CV & PV margin improvements to structurally correct the cost base
- Distribution & logistics network optimization to drive efficiencies
- First Time Right Quality to optimize warranty costs
- Integrated sales & operations planning to streamline system inventory and generate free cash flows

#### Approach



- ImpACT projects strategic, short term & long term enablers, process transformation
- Led by cross-functional empowered teams with senior management ownership

#### **Impact**

- Targeting 2-3% net reduction on DMC
- Countering high discounting and commodity fluctuations
- Enabling improved price realizations

### Driving systemic improvement



### Driving technology

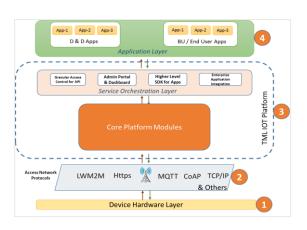
#### Connected Vehicles



#### Initiative

- Common platform for CV, PV, EV
- Standardization of vehicle electronics
- Single technology approach unifying data, analytics and security
- A solid foundation for Industry 4.0, InT

#### Approach



#### Impact

- Low development and validation cycles of applications with reduced risk and rework
- New connected vehicle & fleet management solutions
- Go to market strategy for a range of electric vehicles

### Synergy across business units



### Leveraging Digital

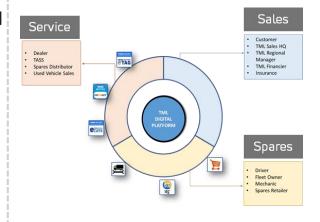
#### Digital platforms



#### **Initiative**

- Stakeholder ecosystem connected by TML digital applications on a single digital platform
- Industry first unified data model

#### Approach



#### **Impact**

- Transparency, accuracy, visibility across the value chain
- Reduced order fulfillment and delivery lead time
- 80% of enquiries online
- 0.5m sessions per day, 150K users on the platform
- 32 apps & 6 website live

### **End-to-end connectivity**



### Setting new standards



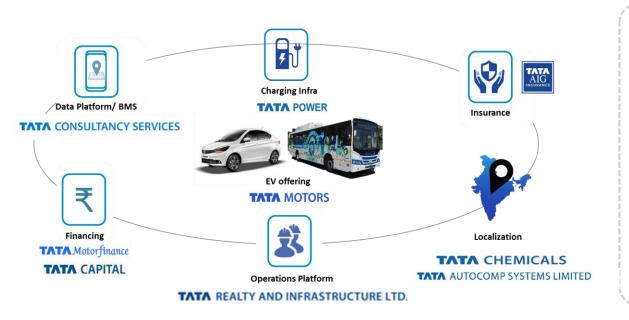


- Leading brand perception change from 'Safety can't sell' to 'safety as priority'
- Future platforms committed for maximum star rating

### Gearing up for the 5 STAR Challenge

### Pioneering the e-mobility ecosystem





- Basic modules in place
- POC established by winning fleet and corporate contracts
- Developing a dedicated born electric platform
- Rapid movement towards an "Opex model" with leasing support
- Scale effects expected with recent FAME 2 announcement

### Leveraging 'One Tata'



#### Other areas



#### **BS6** emissions



- Full portfolio migration starting Jan'20
- In-house capability to build, test and accredit new homologations

#### International Business



- De-risking domestic business by global expansion
- LHD offerings for strategic markets

#### Talent



- Skill & competence building on CESS (Connected, Electric, Shared & Safe)
- Mobility services & new business models
- Partnerships and collaboration

### Securing the long term

### The new rule of the game



#### 'Aspiring leadership' by decoding the Indian Growth Story

- Being globally competitive
- Providing Indian customer centric solutions
- Being ahead of the curve

### Realising the new Vision of Tata Motors







# TATA MOTORS

Connecting Aspirations

# **TATA MOTORS**Connecting Aspirations







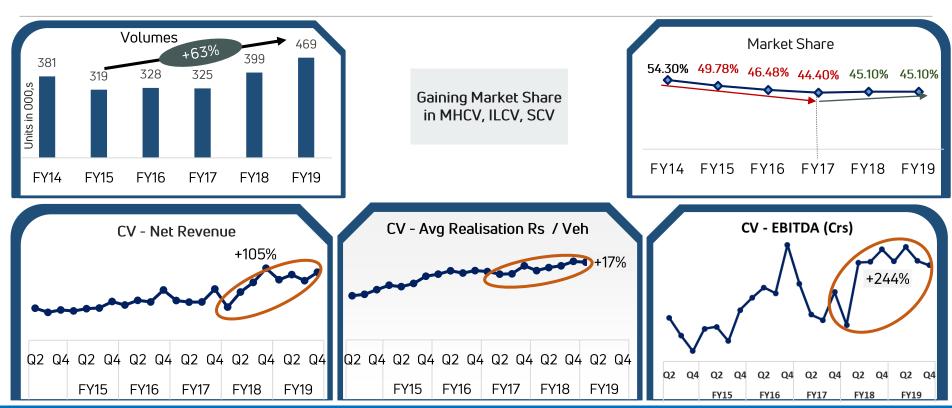


**COMMERCIAL VEHICLES: WINNING DECISIVELY** 

**GIRISH WAGH** 

### CV well on the way to "Win Decisively" on all fronts





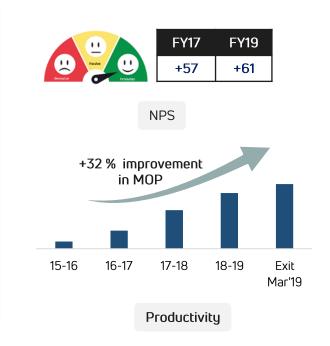
### Outperforming industry

### All enablers improving









### Benchmarking with the best

### Awards won this year











CV Maker of The Year

CV of The Year

5 Best in Category Awards

CV Manufacturer of The Year
CV of The Year (Tata Ultra 1412)
3 Best in Segment Awards

CV of the Year (Tata Ultra 1412)
6 Best in Segment Awards
Marketing Campaign of the year
Social Media Campaign of the Year

### Our efforts are getting recognized

### Intensifying the Turnaround





### Execution is key

### Intensifying the Turnaround

SALES MICTOD
AFTERMARKET

CV
Turnaround

Defeations

CUSTOMER

Sales & Aftermarket Sales Productivity
Enhancement

Channel Performance
Management

Go To Market Excellence

After Sales Revenue
Share Enhancement

Customer Offerings

New Product Launches

Sampoorna Seva 2.0

TATA OK (used vehicle business)

**Driver Engagement** 

**Operations** 

DMC Reduction New Product Planning and Delivery

Productivity Improvement and Other Expenses Reduction

Modularity

**Quality Improvement** 

**Brand Building** 

Capex Management

Channel Profitability

Supplier Base Consolidation

Enablers

Network Enhancement

Customer Experience

Digitalization

Finance

Execution is key

### Enhancing sales productivity



#### "Dealer Centre of Excellence" in SCVs.

- Recalibrated market activation mix for improved generation and realization
- Micro segment led BTL activation, separate focus on generation and conversion
- DCOE model with daily focus on activity planning, execution and effectiveness
- NEEV: Ramp up in rural focus

#### Driving Go To Market Excellence

- Sales activation tool kit for improved deal visibility and conversion
- Increased focus on VAS; Service TAT promise
- TCO reduction: Parts and consumables, "In use" Fuel efficiency



Digitalization of core

Pricing analytics model to improve conversion agility and realization

- 24% growth in SCV-PU volume in FY19 (over FY18)
- 10%+ increase in productivity
- ~20% higher retail (Q4FY19 v/s FY18) in target micro-segments

- MHCV: 70bps increase in market share (FY19 vs FY18)
- ILCV: 50bps increase in market share (FY19 vs FY18)

### Pan India deployment

### Strengthening brand position



Principal Sponsor for WFI & Training Partner



Associate Sponsors for PKL & UP Yoddha

- Strategic associations, focused marketing and digital initiatives
- Machismo, Aggression & Endurance correlating with Speed, Agility and Power attributes, resonating with our Commercial Vehicles



46 54 42.1 46.4
Top of Mind awareness Brand Power

urnaround

- 680 Mn+ impressions generated 300K digital leads
- 12 Industry Awards for Digital
- Effie's Gold Award -1st in Auto Category in 5 years

### Highest mind share

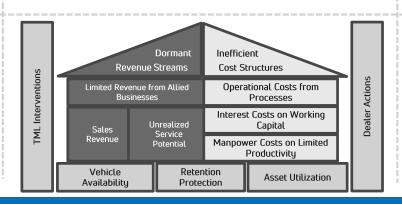


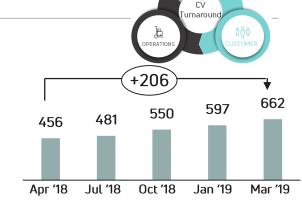
### Dealer performance and profitability

#### Channel Partner Scorecard



- Aligned with TML's Balance Scorecard
- Comprehensive performance monitoring
- Sustainable growth





#### Channel profitability

- Dealer diagnostics
- Data Driven assessment
- Profitability Metrics
- Focussed initiative

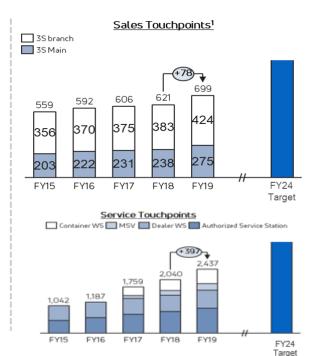
- 8-9 profitability improvement initiatives signed off with dealers
- Significant monies to be released for reinvestment in business

#### Most attractive franchise

### Strengthening the network further

Turnaroum

- Focus on improving network presence PAN India
- 37 new dealers onboarded; 41 additional branches opened
- Improved last mile service network with container workshops and mobile service vans



- 699 3S main and branch outlets
- Largest in India with 1.5X over closest competition
- 2,437 service touchpoints
- Largest in India with 3X over closest competition

At customers' doorstep



## Enhancing customer experience





Sampoorna Seva 2.0 Holistic aftermarket offering



Tata Alert Breakdown assistance

- Tata Alert promise extended Pan India
- Covering entire product range
- Reach time of less than 4 hours
- TAT promise of 24 hours

#### Customer at the center

# Focus on parts and aggregates

- Drive sustainable profitable growth and improve CV aftermarket share by serving customer needs better
- Covering
  - Spare Parts
  - Prolife and Aggregates business







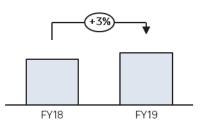
Warehouse productivity improvement



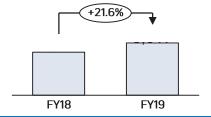
Supply chain streamlining



#### Market Share



#### Revenue (INR cr.)



#### Contributing to the bottom-line



# Leveraging digital in front end



Finance App, Product App, GTME beat plan



Customer Care App Bandhu App





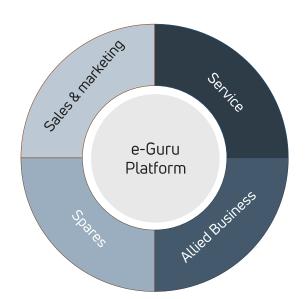
Digi VOR E-Dukan E-Cat





Dealer Profitability Portal e-NFA Portal





- Financing TAT reduction to 30 mins (baseline 8 days)
- NFA TAT reduced from weeks to few hours
- 0.5m sessions / day; 150K users on digital platform

Stakeholder centric digital transformation

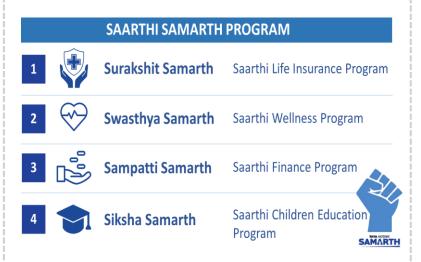
# Building advocacy for the brand

Driver dignity projects



Self sustainable and scalable programs to uplift the driver ("Saarthi") profession

- Empowering drivers and their families
- Focus on health, profession, wellness and children's education



Target: 500K drivers per year

#### Drivers as heroes



# Delivering impactful products for our customers



Ultra Sleeper



Ultra Narrow



Electric Bus

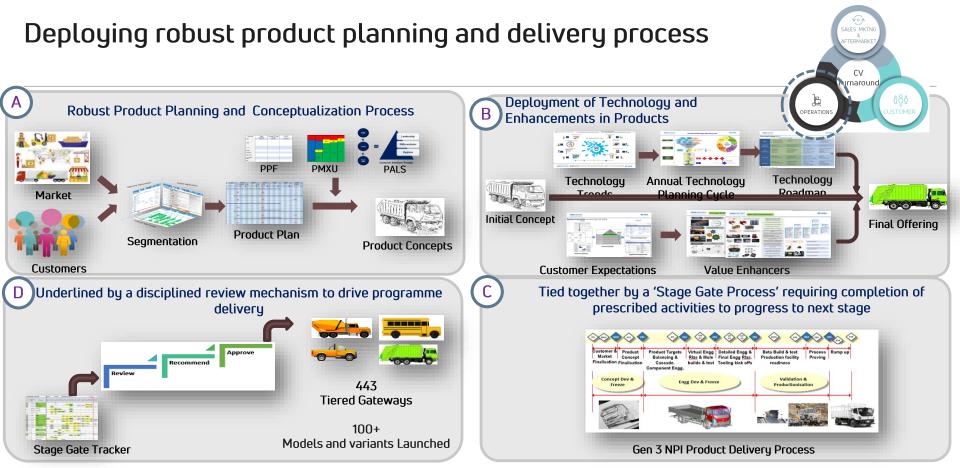


Intra



Magna

Building the excitement with 100+ new launches in FY19



## Enhancing time to market

# Capitalising on the axle load regulation



#### Change Content

Engine: More Power and Torque



Chassis Frame: More Load and Better Durability

Braking system: Improved braking performance





Drivelines, Suspension: Higher Load Rating, Better Gradeability and Fuel Efficiency

New Tube Tyre: For Higher Load Rating





#### **Impact**

- 92% of MHCV Cargo volumes covered
- Operating cost reduction leading to operating profit improvement for the customers

Enhancing value proposition to customers

# Re-dedicating to rigorous cost reductions



#### Impact

# Cost pockets

 Value analysis and value engineering

#### Initiatives

Tear down and benchmarking

Capability building Rigorous reviews



Commercial levers

**Direct Material Cost** 

Fixed and variable Costs

Should costing

Scale benefits

Alternate sourcing

Scrap recovery

Maintenance and services

Admin and other fixed costs

# 500 + VA-VE workshops 2500+ Idea generators

145 employees certified as VAVE experts

## Industry leading margins

# **Delivering World Class Quality**





- Completed 429 warranty projects
- Focused efforts leading to improvement in products and process quality
- TQM implementation underway



IPTV down 42% (19 vs 17)



Expense / Vehicle down 47% (19 vs 17)

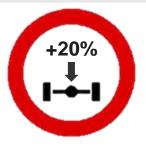
146 employees trained on advanced problem solving techniques

### Entire operations at WCQ Level 3

## Near term impacted by multiple headwinds



Axle load regulation



Muted demand



Financial crunch



**Stringent Regulations** 



High Oil prices



Pricing War



Situation likely to remain volatile for now

# TATA MOTORS

Connecting Aspirations









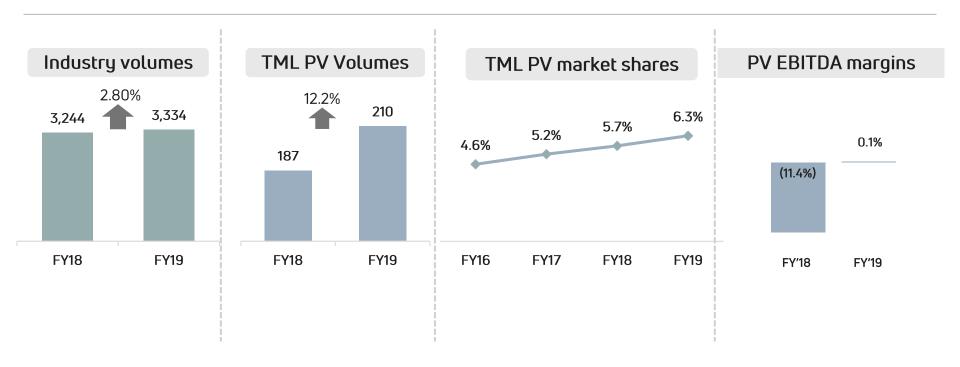


PASSENGER VEHICLES: WINNING SUSTAINABLY

**MAYANK PAREEK** 

## FY19: We are on track to "Win Sustainably"





Sales numbers in '000

9 Quarters of outperforming the industry; EBITDA breakeven achieved

# Nexon continues to make us proud







2<sup>nd</sup> Rank In SUV 4<sup>th</sup> Rank In UVs

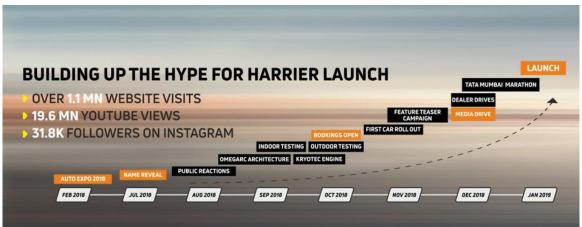
1st Car in India to achieve 5 Star **GNCAP** rating

### Resurgence in the UV Segment

#### Successful launch of Harrier



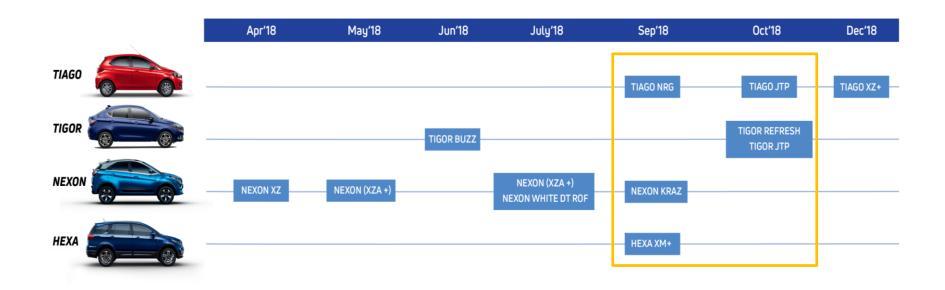




# Overwhelming response

# **Exciting product interventions**





## 5 launches in 51 days – an Industry first

## JDP CSI clear 2nd rank for second consecutive year





From 8th to 2nd Rank

In 8 Years

#### **Enhanced Customer Satisfaction**

# Safari Storme leads the way



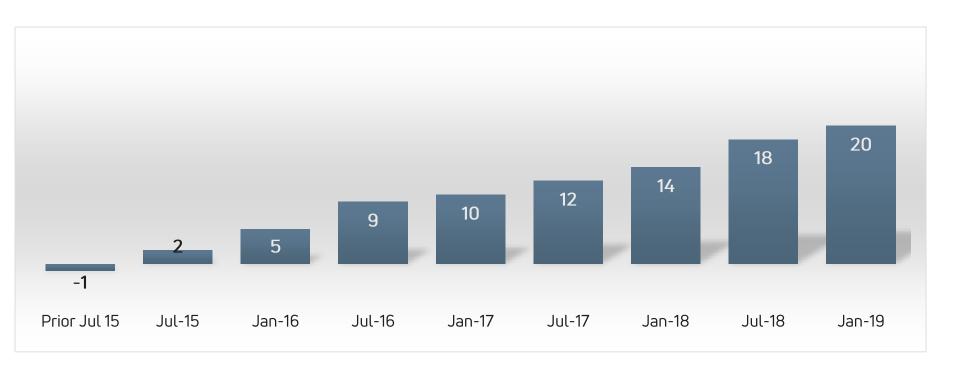


 Proud to be associated with the Indian Army

## Serving the nation

# Net Promoter Score on a rising trend





# Our brands - a talking point in the town

# Upping the brand quotient



2<sup>nd</sup> Most Attractive Brand

Manufacturer Of The Year

Most Trusted Brand In Automotive Sector

THE ECONOMIC TIMES









#### Back in the news

# Key drivers of the industry



**Economic Growth** Vehicle prices Fuel prices **Demographics** 5 Road infrastructure 6 Motorization ratio

# Near term impacted by multiple headwinds



Consumer sentiment



Financial crunch



Fleet segment

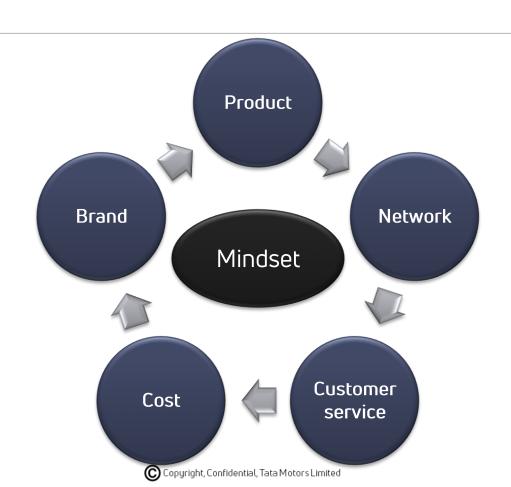


Rising fuel prices (Petrol – Diesel gap



# Our response: Multiple angles of attack





# Leveraging the new architectures



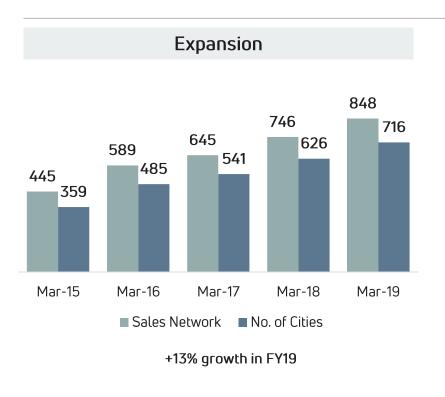






## Dealer network: Expansion and Experience











## Enhancing reach and experience

#### Customer service



Quality of service

Focus on manpower training

Focus on equipment



## We aim to be the most customer caring company

# Driving rigorous cost reductions



#### **DMC** Reduction

- More than 100% target achievement
- One Tata Motors, One Target culture
- Adoption of GEAR Methodology
- 24 VMTs and 4 CFTs
- 160+ idea generation workshop
- 2200+ ideas generated

Productivity Improvement by

11%

**21%** reduction in variable

conversion cost of plants

26%

cost saving in machine and spares

13%

saving in operations other fixed cost

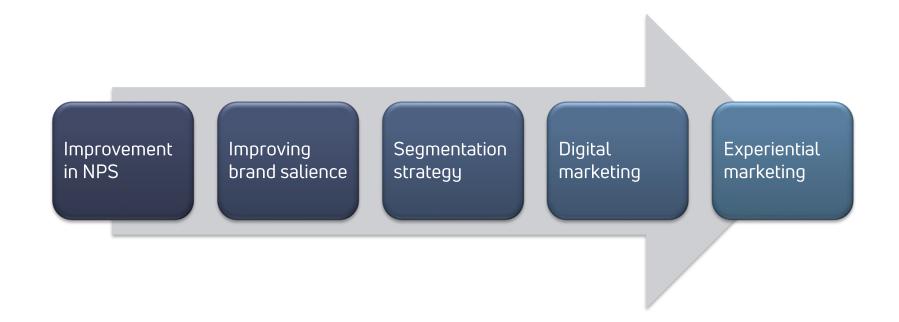
Operations Cost Saving Target – X

Achieved - 1.18 X

#### EBITDA breakeven achieved

### **Brand**





## Always with customers

#### Mindset





- Wholesale to retail model
- Stock reduction and retail based auto reordering system

## Changing the game

# TATA MOTORS

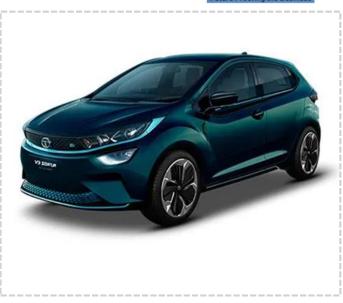
Connecting Aspirations









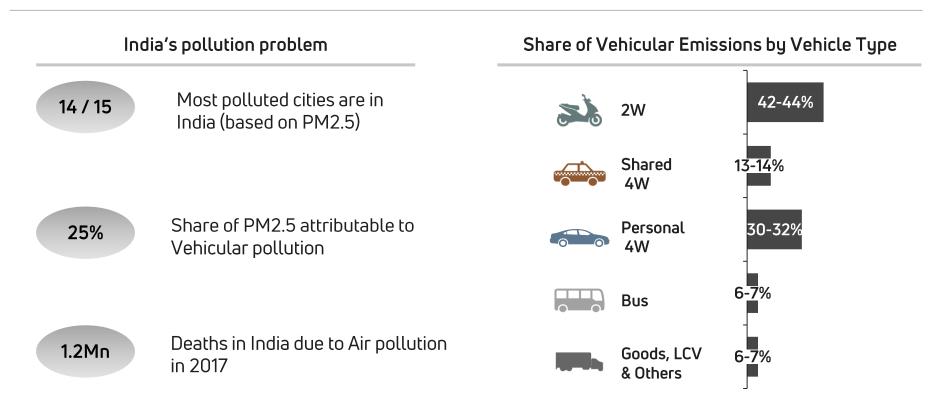


**ELECTRIC MOBILITY: WINNING PROACTIVELY** 

SHAILESH CHANDRA

# Urban pollution is one of India's key challenges





Automotive emissions dominated by 2W and 4W passenger segment

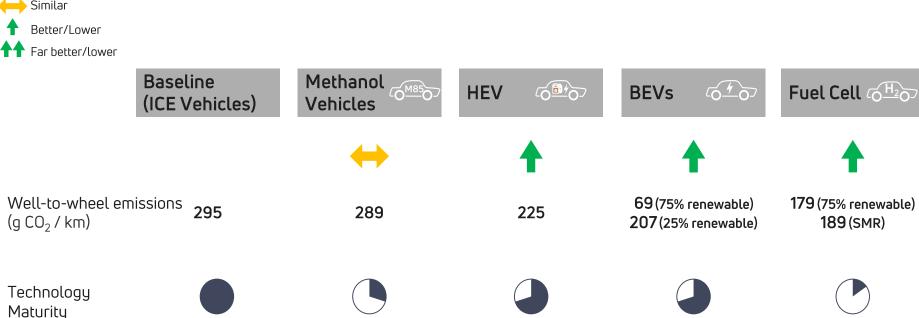
#### Shift towards alternate fuel vehicles is imminent



#### Emission levels vis-à-vis ICE







#### EVs strongly positioned to address tailpipe emission concerns

Current

2025+

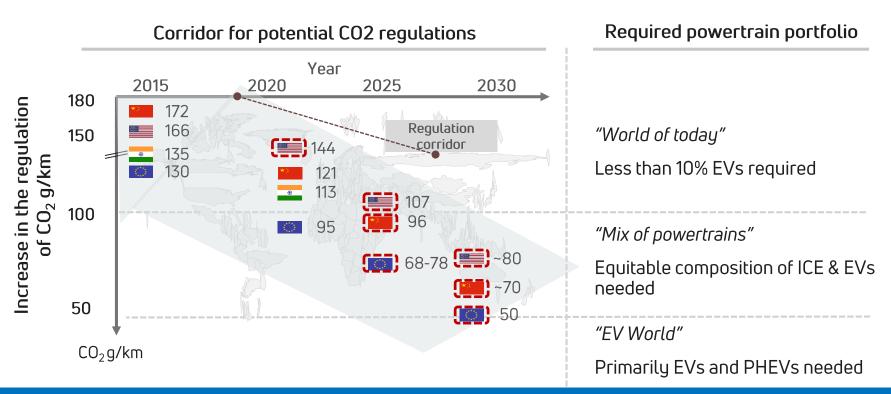
Current

Current

After 2030

# Regulations are becoming more stringent demanding cleaner fuel options





Electric Vehicles and PHEVs will witness sizable penetration by 2030

# GoI is actively promoting faster shift towards EVs



	TCO vs ICE (without subsidy)	FAME II  Demand Incentive		Soft Incentives	TCO vs ICE Post Incentives
Bus (60k Km/year)	↑ ↑ ↑ Very high	<ul> <li>~INR 20K/ kWh battery (~INR 25–50 lac/ EBus)</li> <li>For ~7,000 e-Buses</li> </ul>	•	Free slow chargers (1/bus) & fast chargers (1/10 buses) Subsidized power (in select states)	Similar
Shared 4W (60k Km/year)	Slightly high	<ul> <li>~INR 10K/ kWh battery (~INR 1.5 – 2.5 lacs/ E4W)</li> <li>Up to 35K shared E4Ws</li> </ul>	•	Free registration No Road Tax Subsidized power (in select states)	Similar
Personal 4W (10k Km/year)	<b>↑</b> ↑ High	No subsidy	•	Free registration No Road Tax Subsidized power (in select states)	Slightly high

# Key factors driving financial viability of Evs in India





Continuing reduction in Li-Ion battery cell costs



Rising IC engine costs (BS VI, CAFÉ) and declining viability gap for EVs



Substantial savings through low running costs (vs ICE vehicles)



Significant reduction in maintenance cost for EVs (vs ICE vehicles)



Stringent localisation norms driving down the cost of key components

# EV provides a significant opportunity for Tata Motors



#### **EV** opportunity





Lead industry transition to EVs



 Pioneer India's EV transition and drive shift towards sustainable mobility solutions

Opportunity for Tata Motors



Strengthen CAFE adherence



• Will support TML's CAFE needs



Leverage FAME II support



 Leverage subsidies to drive initial EV push while building other ecosystem pillars

## Tata Motors has already established itself in EVs in India







- L1 bidder to EESL tender for 10,000 electric 4Ws
- Deployed EVs in multiple corporate fleets
- Electric Car of the Year Assocham, FY19

 Won majority of tenders for supplying electric buses (255 e-Buses) under FAME-I

### TML journey so far with EVBU



Tigor EV bags
Car of the Year



Tigor EV deployed at Cognizant, Hyderabad.



Tigor EV at Capgemini -Bengaluru, Chennai and Hyderabad



MoU with Wise Travel, to supply Tigor EVs in New Delhi & Pune



Partnering with ZoomCar for 500 self drive electric cars in Pune



Tigor EV introduced in Nagpur in partnership with Jaika Motors



Tigor EV in Indore with Atal Indore City Transport Service

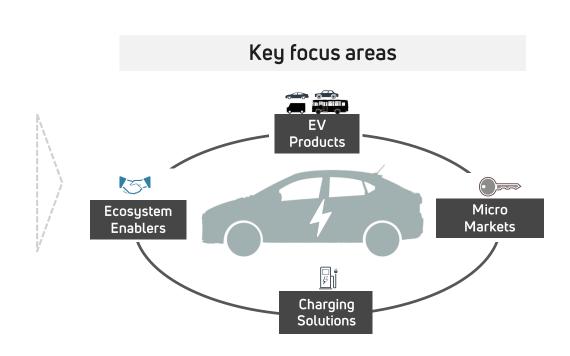
#### Award wining Tigor EV deployed across multiple cities in India

# Our approach: 'Winning Proactively in E-Mobility'



#### Our approach

- Build a comprehensive range in EV to create excitement among consumers
- Deliver a compelling value proposition that breaks barriers
- Leverage partnerships and new business models to build full EV ecosystem



#### Our focus is to provide full ecosystem solutions

# Contemporary and accessible product range in cars



#### Product Strategy - Cars



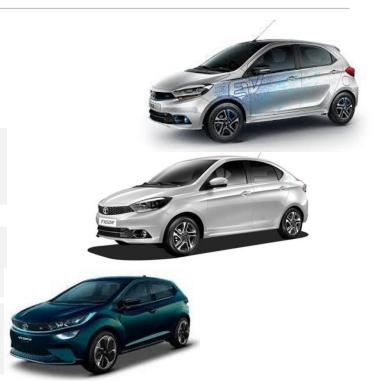
- Conversion route in mid term.
- Balance range, performance, price



 Long-range EVs with enhanced performance, drive experience, connectivity



 Aspirational EVs - future products with class leading technology and differentiated styling



# Wide range of e-Buses optimized for key applications



#### Product Strategy - e-Buses

- Smartly engineered e-Buses to enable cost parity against diesel
- Wide bouquet of configurations suited for all major STU requirements
- High performance batteries to meet vehicle life and range requirements



### Micro market approach for focused sales effort



#### Micro Market approach

Cities with high pollution levels

Cities with high PV sales (Metros first)

Cities in states with strong governmental EV support

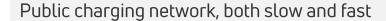
Cities with high share of early adopters, fleets

# Charging solutions for all key use cases



#### **Charging Solutions**

Comprehensive home/ workplace charging solutions



Mobile charging vans

Digital App for seamless charging









# Partnerships for Mobility as a Service



#### Explore new partnerships, business models

- Drive Mobility as a Service to create disruptions
- Develop unique value propositions leveraging Tata Group







#### **Mobility Partners**

- Mobility operators Employee transport
- Self drive car rentals
- Aggregators

### Localization plan in line with government guidelines



FY20 FY21 FY22 FY23 onwards

- Glider chassis, wheel rim, instrument panel, windscreen wiping system
- Wiring Harness
- Heating ventilation and air conditioning (HVAC) (E4W)
- Battery pack

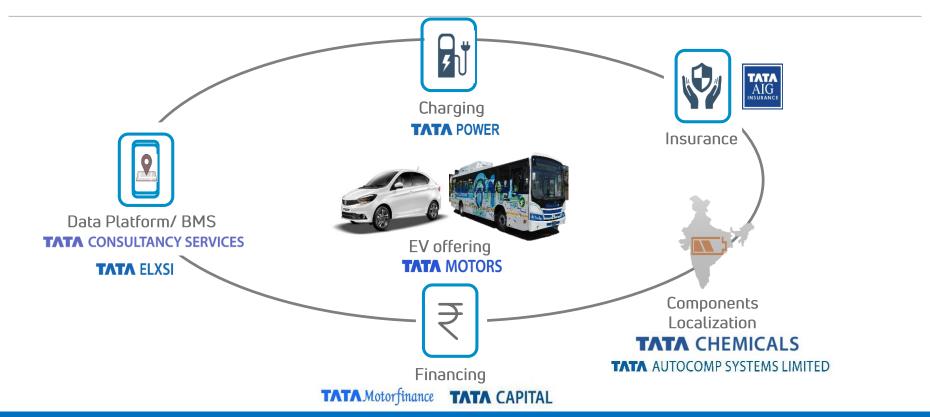
- Electric compressor
- Electric safety device
- Charging inlets
- DC-DC convertor
- Electronic throttle
- HVAC (e-bus)
- Vehicle control unit
- On board charger

- Traction Motor
- Traction Motor Controller & Inverter
- Cell manufacturing (assembly, testing)
- Cell components (electrodes)
- Battery management system

Working closely with supply chain partners to drive EV localization

# Tata Group companies to provide an ecosystem of solutions





Leveraging synergy across group companies to drive electrification

# We will "Win Proactively" in a sustainable manner



# EV industry: Forecasted to be 3 million by 2030

- Deflating component costs
- Rising ICE vehicles cost
- Localization mandate
- Sustained operating and maintenance cost benefits
- Strong government support

# EV Business : Optimized investments, High Efficiency

- Leverages EV ready Architecture
- Capex: 10-15% of the ICE vehicles
- Shared resources with core business: engineering, sourcing, manufacturing
- Leveraging on wide distribution network with differentiated go-tomarket.

# Sustainable actions for long term profitability

- Aggressive cost reductions through scale and localization
- De-risking by working with partners in non-core areas
- Optimised investments resulting in lower D&A

# TATA MOTORS

Connecting Aspirations









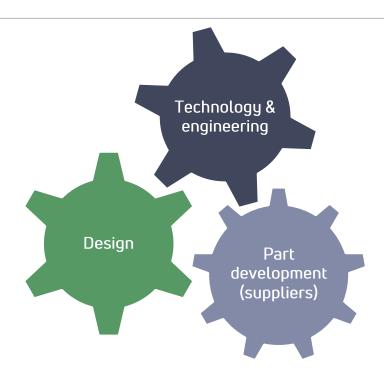


### **FUTUREADY THROUGH DIFFERENTIATED PRODUCTS & TECHNOLOGY**

RAJENDRA PETKAR TOM FLACK PRATAP BOSE

# FutuReady - An integrated product creation factory

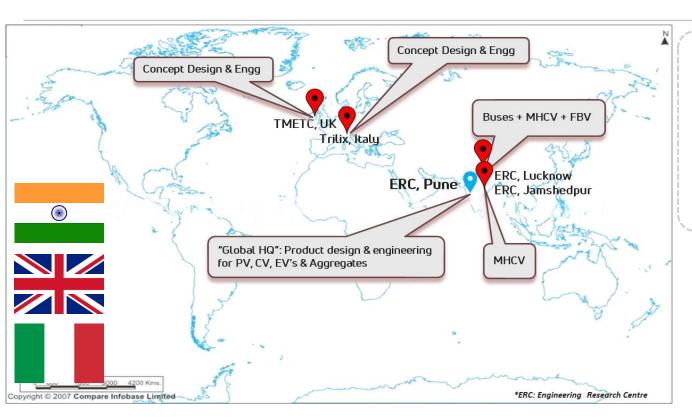




# Agile, connected, frugal innovation

## Our global footprint of product development centres





- Multi locational and diverse work culture
- Over 6000 permanent & contractual resources
- Highly qualified workforce with specialists functions

Over 50 years of Engineering Capability & Heritage!

# Product & technology drivers

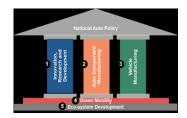


#### Global Concerns



- Oil Import Bill & Energy Security
- Urban traffic & Congestion
- Pollution
- Safety

#### Govt. Policy Framework



- Regulatory environment
  - Emission (BS6)
  - Fuel Economy (CAFÉ)
  - Safety & Others
- Comprehensive Electrification

#### Customer

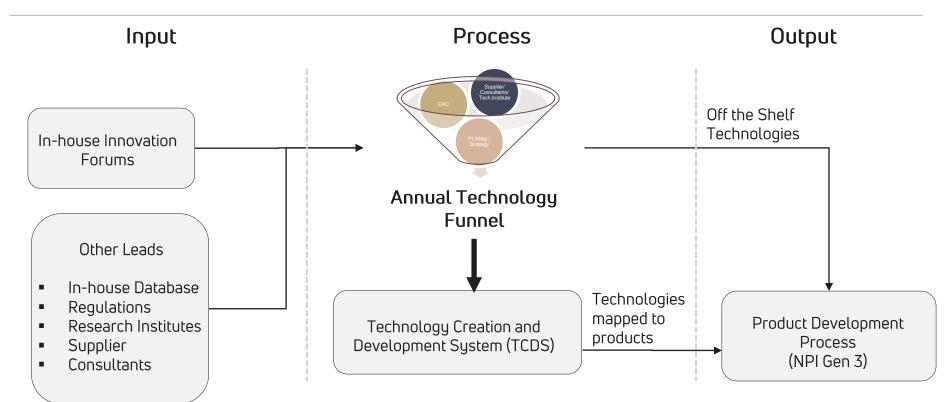


- Comfort & Convenience
- Low Cost of Ownership
- Refinement
- Durability & Reliability
- Productive Travel Time

#### Value creation for customer

## Technology development framework at TML

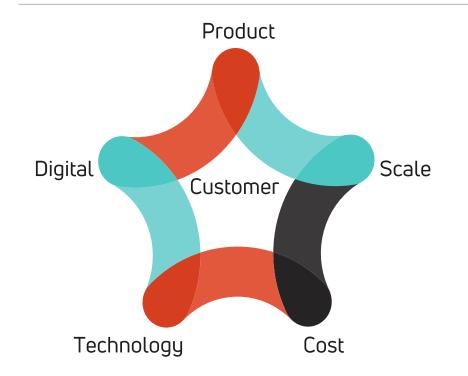




### Future proofing of business

# Differentiated approach delivering cost, performance, time & efficiency



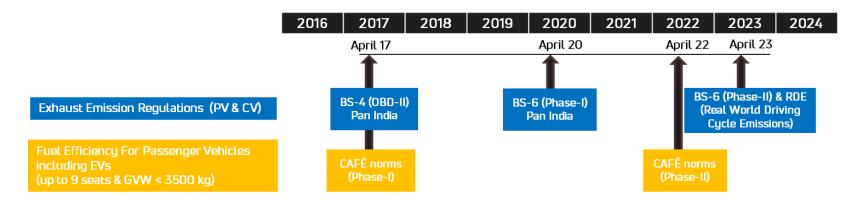


- BS6 & CAFÉ (Regulations)
- Safety
- Modularity
- Connected Vehicles
- Electrification
- Design

### Sustainable growth

# Committed to timely BS6 migration





- Differentiated BS6 solutions
- Ready with BS6 compliant engines across the board
- Deployment on vehicles & validation is on track as per timelines
- BS4 ramp down & BS6 ramp up strategy is in place

- 90+ Lead Vehicles: >1000 variants
- 450 + vehicles under validation

#### Going beyond emissions

# Unbeatable powertrains for multiple applications



6.7L, 8.0L

#### **New Gen Family** Multiple Powertrains Best in Class FE. Performance, NVH, TCO, Durability & Reliability New Genrevotron New Gen TURBOTRON New Gen**REVOTORO CNG Family Cummins** And Current Gen And Current Gen 16T - 55T M&HCVs Passenger & Small 6T - 16TSCVs, LCVs, ICVs and Segment Passenger Vehicles commercial Vehicles LCVs, ICVs and Trucks, Tippers, M&HCVs, Buses M&HCVs, Buses Tractors, Buses Fuel Petrol Diesel Diesel Diesel CNG Multi-fuel capability - CNG, Ethanol blend, Bio-diesel, Bio-CNG, LNG 85 - 170 HP 22 - 160 HP Power 100 - 210 HP 130 - 421 HP 13 - 180 HP 0.7L, 0.8L, 1.05L, 1.3L, 1.2L, 1.6L 3.0L, 3.3L, 3.8L, 5.0L Capacity 5.0L, 5.6L, 5.9L, 0.6L, 0.7L, 3.8L, 5.7L 1.5L, 2L, 2.2L

### Fully compliant with BS6 & \*CAFE Norms

# Building a culture of safety





• Probability of severe injury in a GNCAP 5 star vehicle is 300% lower than in a GNCAP 2 star rating vehicle.

TML research assessment based on Head, Neck, Chest and Femur Injury.

# Going beyond regulations



# Building a culture of safety



#### **Initiative**

- Safety not a privilege, but a right of delivered at an affordable cost
- Focus on comprehensive safety of TML products & users



#### Approach

- Chose innovation over high cost technologies
- 5 Star challenge broken into smaller bits for expert resolution
- Comprehensive prediction of material characteristics & structural response using CAE/digital simulations
- Blending of design optimizations, advanced materials & restraint systems

#### **Impact**

- Enhanced sales & revenue
- Established TML as a customer centric, safety conscious brand
- Established Leadership in Safety

### Pioneer frugal engineering

## Leveraging our architectures





- Two new architectures giving 12 to 14 top hats
- Providing greater coverage and economies of scale
- Faster time to market
- Future protected for xEV solutions
- 1st product launched on Omega Harrier,
- 1st product to be launched on Alfa later this year Altroz

#### More from Less

### OMEGA ARC platform for PV: Versatile & capable



#### OPTIMAL

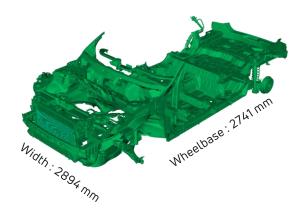
#### Value proposition

- TML DNA Attributes
- Platform Capabilities
- Modularity
- · Cost Competitive

#### **MODULAR**

#### Vehicle types possible

- 4.3m to 4.8m Long
- 5-Seat SUV, 5-Seat SUV Coupe
- 7-Seat SUV, 7/8 Seat MPV
- · Full-Size Sedan
- Scalability to ODB 64 standards



#### **EFFICIENT**

- Capital Efficiency for Base development and Future Products
- Higher Value at Lower Cost

#### **ADVANCED**

#### Nex-Gen

- Gen 2 Platform with Superior attributes
- Currently 2.0D & 1.6 GDi Petrol with MT, AT & Future DCT
- High-Voltage Hybrid and 300Km BEV

#### **GLOBAL**

#### Platform attributes

- Proven Architecture Root
- Robust & Safe
- Plug & Play for Future Tech.
- TML Harrier ~30% HSS

Key to scale, customisation, cost savings, capex optimisation

#### Modular architecture for CV





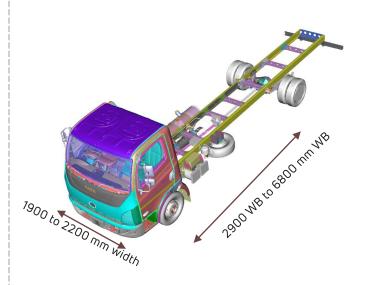
Prima Platform



Ultra Platform



Intra Platform



Ultra Truck Architecture

#### **SCALABLE**

- Modular & scalable architecture.
- Shorter lead time

#### **FLEXIBLE**

- Modular cabin width , Sleeper/Non sleeper options: Multiple wheel base options
- Common Aggregates & architecture across platform

#### LIGHT WEIGHT

- Optimized ladder frame
- High strength steel
- Weight optimized cabin

#### **FUTURISTIC**

- Meets Domestic and ECE R29 crash norms
- Capable to meet future norms.
  - Ready for multiple power train options Diesel, CNG, EV,MT, AMT.

Key to scale, customisation, cost savings, capex optimisation



# Connected vehicles - Designing India specific use cases





- Poor driving due to Vehicle / external conditions / driving habits
- Inefficient utilization of vehicle



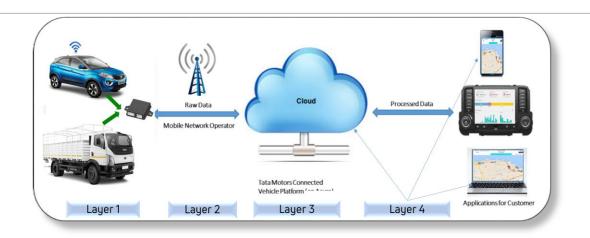
- Vehicle left in open sun
- Vehicle theft



- Trip planning
- Accidents and breakdowns

## TML's approach to connected vehicles





- Four layered ecosystem
- Common hardware for PV, CV & EV
- Standard connectivity protocols
- Aiming for 5G connectivity across platform

- IOT platform ownership
- Focus on data security 'in-vehicle' & 'at-rest'
- Platform agnostic application development

### Offering multiple solutions

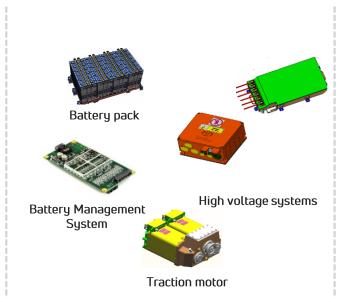
## Building a strategic supply base



#### Initiative

- In-house development of powertrain control systems: frugal engineering
- Focused efforts for localization of EV aggregates with advanced (prognostic & safety) features
- Deployment of data analytics for proactive service

#### Key components



#### **Impact**

- IC Engine based architecture to near dedicated EV
- Low Voltage 72 V to High Voltage 320 V solutions
- City Range: 150Km to 300+ Km
- Slow charging to fast charging
- Air-cooled to Liquid-cooled
- Diagnostics to prognostics

## Optimised make vs buy approach

# Creating impact with design







- Exciting Proportions
- Expressive Surfaces
- Extra-ordinary Details

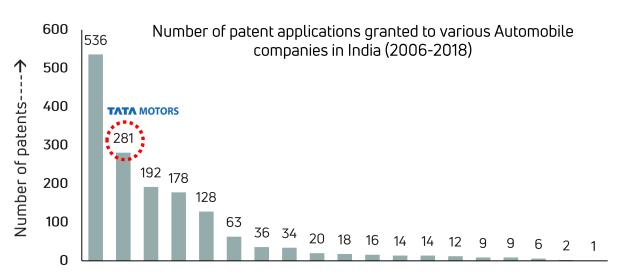


- Inviting Spaces
- Intelligent Choices
- In-Touch Interfaces

## Developing a common design language

# Building a culture of innovation









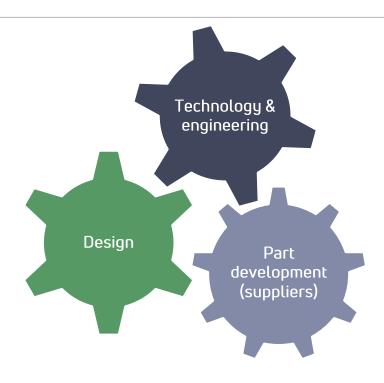
• TML awarded "Top 30 Indian Innovative Organizations" in INDIA, by CLARIVATE ANALYTICS, 3rd time in a row.

st Graph is compiled, based on search conducted through Indian Patent office website for the above mentioned period

### Continue to attract top notch tech talent

# FutuReady - An integrated product creation factory





# Agile, connected, frugal innovation

# Winning with suppliers





# Capable long term partnerships

## Building a strategic supply base



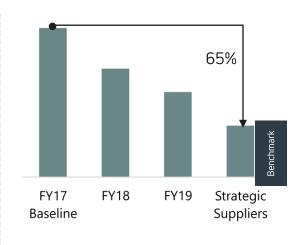
#### Initiative

- Restructuring supply chain
- Scale & synergy through commonality principle
- Migrate from historical to strategic supplier engagement

#### Approach

- Rationalization, tierization
- Aligned component strategy
- Analytics led sourcing

#### **Impact**



### Creating scale

# Driving innovative cost management

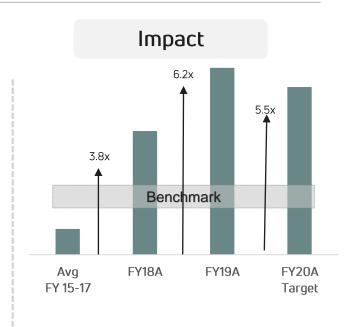


#### Initiative

- Bidding to strategic sourcing
- Turnaround DMC delivery
- Strategic capital reuse through modularity

#### Approach

- Org: Product Lines
- Pricing models
- Bundled Sourcing
- Benchmark / teardown
- Localization
- Should costing
- VA VE



#### Structural cost base correction

# Stepping up supplier quality



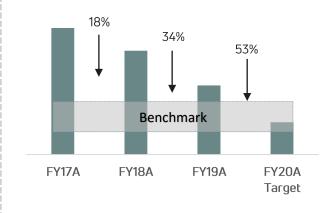
#### Initiative

- Going beyond supply chain restructuring
- Quality led sourcing process
- Quality culture

#### Approach

- Back to fundamentals: Process training
- Proactive engagement with suppliers (lead measure)
- Consequence management (lag measure)
- Collaboration projects

#### Impact (PPM)

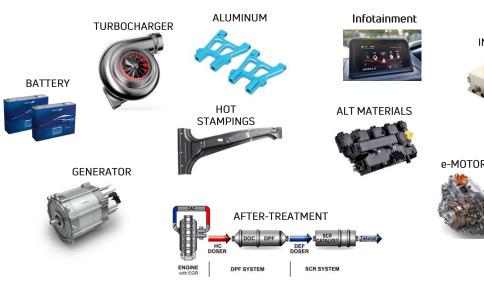


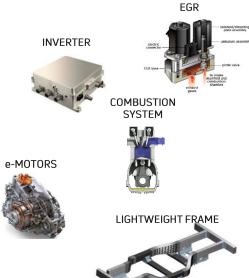
## Journey to world class quality

# Disruption through technologies



#### Key components





#### **Impact**

- 'Make In India' to 'Engineer & Make in India'
- Global technology at Indian prices

Technology localization remains key to India

# Leveraging supplier engagement



#### Initiative

- On-Time launch
- Sourcing governance

#### Approach

- Pre-defined component / commodity strategies
- Early supplier onboarding with target agreement
- Bundled sourcing
- Leveraging more supplier design capability

#### **Impact**

- Tool design & process capabilities knowledge used in part design
- Increasing supplier asset utilization for scale
- Leveraging supplier engineering for speed

# Improved "Time to Market"



# FY20 – Way forward

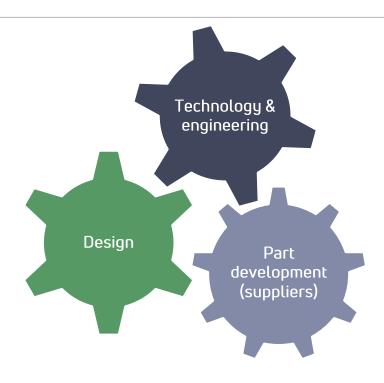




Welcome to exciting times!

# FutuReady - An Integrated product creation factory





# Agile, connected, frugal innovation



# TATA MOTORS DESIGN



for

Passenger Vehicles



More than just skin deep, a true differentiator for the customer







# Our past products followed a 'multiple platform' approach









1998 - Indica

1998 - Safari

2008 – Indigo CS

2008 - Vista









2009 - Manza

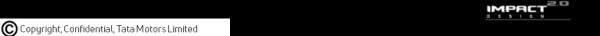
2010 - Агіа

2014 - Zest

2015 - Bolt

Longer time to market, limited benefits of scale







## The 'bridge' products brought us back in the game









Tiago Tigor Hexa Nexon

- ImpACT design philosophy introduced
- More differentiated products on the same platform
- Increased Brand consideration from the personal segment

# Building the brand







# Our workhorses continue to carry the national load proudly



- Individual product with individual design character
- Varied pedigree of products in terms of age

# Successful yet missing common identity







### Our heavyweights of smart trucking







- ➤ A strong, modern portfolio with greater benefits of scale
- Catering to a wide range of tonnage and applications

#### Setting new design standards







#### PV giving birth to new architectures



### **ALFA**



# **OMEGA**

- 2 modular architectures with multiple 'Top Hats' addressing more segments
- High commonality but retaining segment wise differentiation

#### Faster time to market, greater benefits of scale









# CV coming up with a completely new product line up



- > Modular architectures with multiple products addressing maximum segments
- High commonality but retaining segment wise differentiation

# Faster time to market, greater benefits of scale









# Our global design network bringing the best of best







- Access to the best Global Design Talent,
- Balancing OEM experience with academic exploration

# High quality delivered

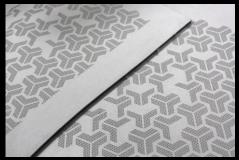






#### Our Product Creation Process hinges on high precision













- ➤ NPI GEN3 is the design and development backbone
- > Blend of physical and digital design systems and processes
- Close interaction with engineering, technology and suppliers partners
- First time Right , lean approach best in industry, to reduce development iterations, rework and late changes
- Highly creative, skilled and experienced Global team of 170 professionals
- International perspectives, and trends

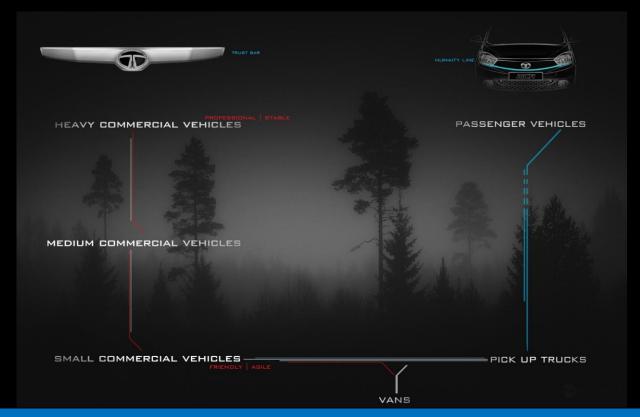
Single global team for CV, PV & EV – an industry first











# Common design philosophy across BU's







# CV Design DNA: PREMIUM TOUGH



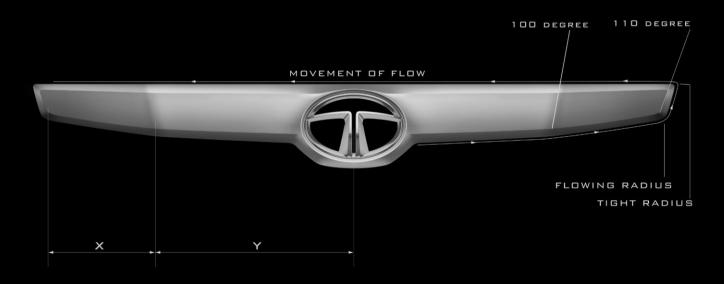






#### CV Design DNA: PREMIUM TOUGH

# TRUST BAR



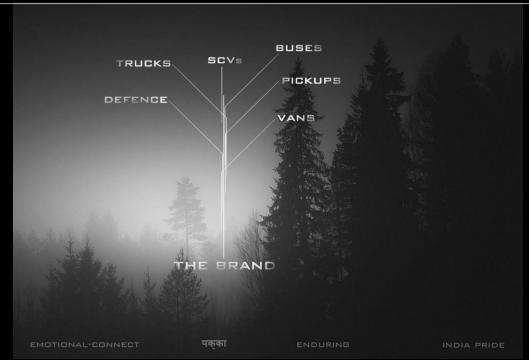








# CV Design DNA: PREMIUM TOUGH









Stunning design, performance and features across BU's







# Riding high on Intra



Intra Exterior

Game changer in last mile connectivity



- Intra Interior
- ➤ Highly functional yet appealing interior design that maximises driver comfort, hence operational efficiency
- > Cross learning from PV to achieve superior quality and build

#### India's first Compact Truck







# Gearing up for the upcoming launch of Altroz





# Altroz Exterior

First time play in one of the fastest growing segments, first product on ALFA ARC Altroz Interior

Game changing materials, finishes, cabin space, accessibility

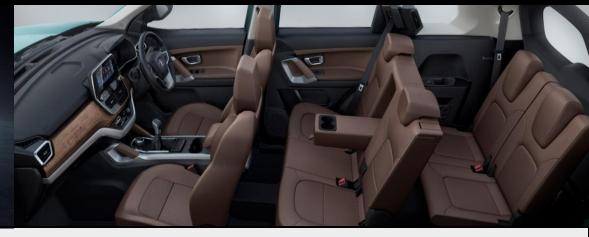






# A sneak peak into the Buzzard





# **Buzzard** Exterior

# Buzzard Interior

- Second product on OMEGA ARC
- High commonality with high differentiation

- True 7 seater
- Utilities and features to match the lifestyle of large, tech savvy customers









# Our aspirations for the future





- Second product on ALFA ARC, Entry SUV
- Industry leading time to market
- Class leading interiors
- > Use of common components for faster integration

#### Bringing Vision to Reality



H2X Exterior

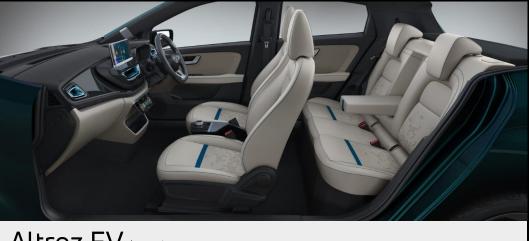




### Taking the next leap in electric mobility



Leveraging IC ALTROZ platform, with differentiated value proposition



- Altroz EV Interior
  - Interior brings the full benefits of commonality
  - No floor console, flat floor

#### Unique positioning







# Charging the mass mobility in India



**EV Bus** Exterior

### Solving the pollution issue







# TATA MOTORS

Connecting Aspirations







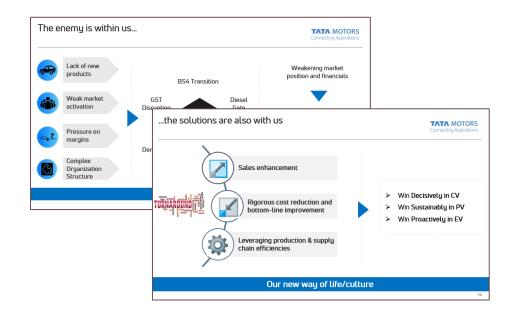




# FUTUREADY – THE PEOPLE AGENDA RAVINDRA KUMAR GP

# A FutuReady Organization





# Impact of OE exercise visible

- Accountable Product line organisation
- Flat structure
- Empowered teams
- Richer career paths

### Simpler, faster and agile workplace

# Our roadmap to a FutuReady talent & culture



#### Skilled



- Partnering with best of academic institutions to upskill our workforce
- Investing in capabilities needed to win in an 'ACES' world
- Learning and leveraging power of cross functional teams

#### Engaged



- Enhancing People Leaders' capabilities
- Creating world class experiences at every stage of employees' career
- Co-creating culture with active employee participation

#### Accountable



- Renewing our focus on enhancing employee performance
- Driving meritocracy and differentiation
- Better alignment of rewards with results

# Connecting aspirations... of our employees

# TATA MOTORS

Connecting Aspirations









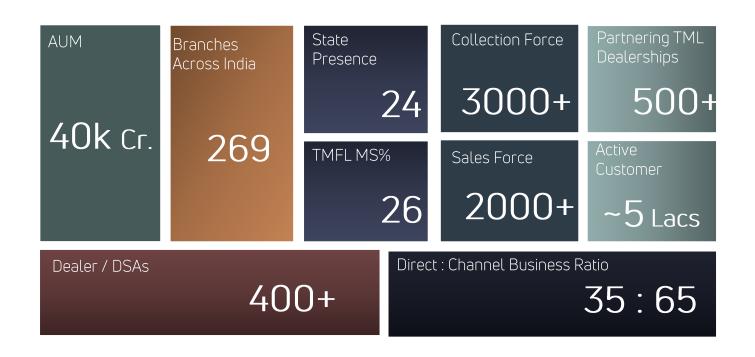


# TATA MOTORS FINANCE

**SAMRAT GUPTA** 

# A Glimpse of TMF





Extensive customer base served by pan India distribution network

# Achievements across our stakeholder group













- Ecosystem Funding
- Collaborative decision making
- MS improved: CV – 22% to 28% PV – 22% to 22% (FY17-FY19)

- □ AUM growth: 66%
- GNPA: 17.9% to 2.6%
- □ ROE : 12 %

- "Dream company to work" Award ET NOW
- Wolf Pack Culture
- Personal aspiration aligned with company growth

- Dealer DrivenBusiness
- Market specific innovative schemes
- Sales
  Anywhere
- Improved TAT

Fulfilling stakeholder needs across TML ecosytem

# Breakthrough business forays



TruckEasy equity Investment

Strategic supplier & dealers: Financial consolidation & restructuring

 $\kappa_{ey}$  accounts Innovative products Strategic tie Ups Strategic vendors and dealers

Innovative retail structures- Rivigo & Zoom Cars

Customer conversion-Koolex

EV Leasing -Cognizant

Co-lending tie ups with BoB & SBI

Refinance / balance transfer

Innovative and bespoke financing solutions

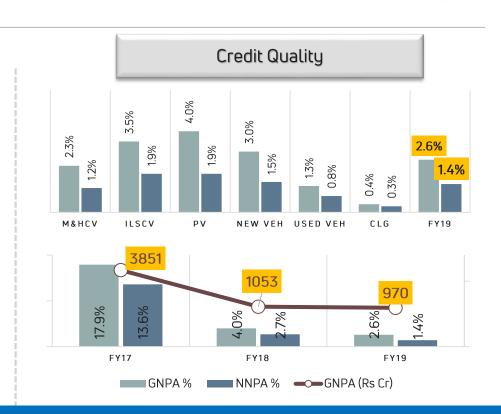
# Strong AUM growth with improved credit quality



# AUM (Rs Cr)

AUM	FY17	FY18	FY19	CAGR
New Vehicles	17,751	22,551	31,431	33%
Used Vehicles	632	2,136	3,533	136%
Corporate Lending	1,150	3,214	3,349	71%
Manuf. Guaranteed	2,984	31		-100%
Total	22,517	27,932	38,313	30%

New Vehicles	FY17	FY18	FY19	CAGR
M&HCV	10,110	12,727	17,446	31%
ILSCV	4,428	5,887	8,745	41%
PV	3,213	3,937	5,240	28%
Total	17,751	22,551	31,431	33%



Rs. 40 K crs AUM (CAGR 30%), GNPA at Rs.970 crs & NNPA at 1.4%

# PBT growth 297%; ROE up 400 bps

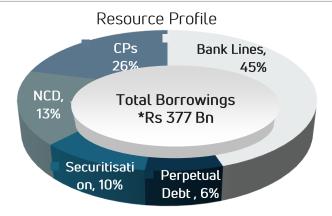


	FY 17	FY 18	FY 19	YoY
Income	2,720	2,916	3,867	33%
Finance Cost	1,580	1,456	2,177	50%
NII	1,140	1,460	1,690	16%
Operating Cost	589	534	577	8%
Emp. Cost	227	303	351	16%
Credit Loss	1,001	314	327	4%
Depreciation	21	18	23	28%
PBT (IGAAP)	-698	291	413	42%
PAT (IGAAP)	-1,182	217	297	37%
PBT (IndAS)		31	123	297%
ROE% (IndAS)		8%	12%	400 bps

# Improved financials

# Strong Liability Franchise





Exposure	No of banks	
>= Rs 2000 Crores	1	
Rs 1500- Rs 2000 Crores	2	
Rs 1000- Rs 1500 Crores	3	
Rs 500- Rs 1000 Crores	8	
<= Rs.500 Crores	21	
Total	35	

Maiden ECB borrowings of \$60M with a green shoe of \$90M. IFC sanctioned \$100M ECB

Highest ever securitization of Rs. 3862 cr in FY 18-19. Around 2000 cr additional line available in Q 1 FY 19-20

Rs.5,000 crs loss guarantee for the portfolio by CGTMSE (a government organisation)

New relationships extended with multinational banks like Barclays, DBS, CTBC, FRB & ADCB.

CCPS from Kotak NBFC, sub-debt from HDFC life

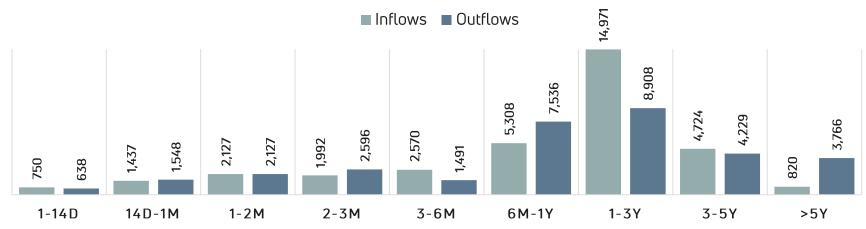
Established new limits from SIDBI and MUDRA amounting to 850 cr at competitive rates.

# Diversified deep pocket funding sources

<sup>\*</sup> Including maturity value for bonds & CPs

# Balanced ALM profile with adequate liquidity





- ✓ Total sanctioned CC / WCDL line Rs 7,000 Cr
- ✓ Committed line from Tata Motors (Parent): Rs 1,000 Cr
- ✓ Liquidity Deposits of Rs. 600 Crores

Agency	Long Term
CARE	AA / stable
CRISIL	AA/ Negative
ICRA	AA/ Negative

### Balanced ALM across buckets

# Received "ET Now Dream Companies to work for" award







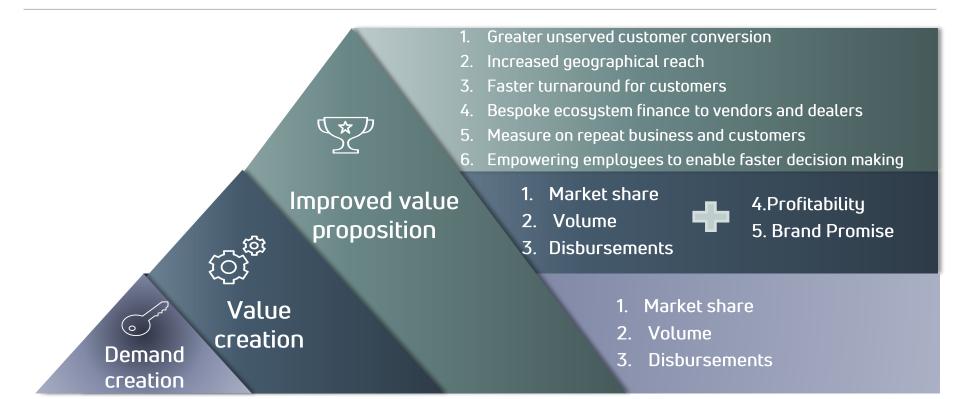


# Future strategy



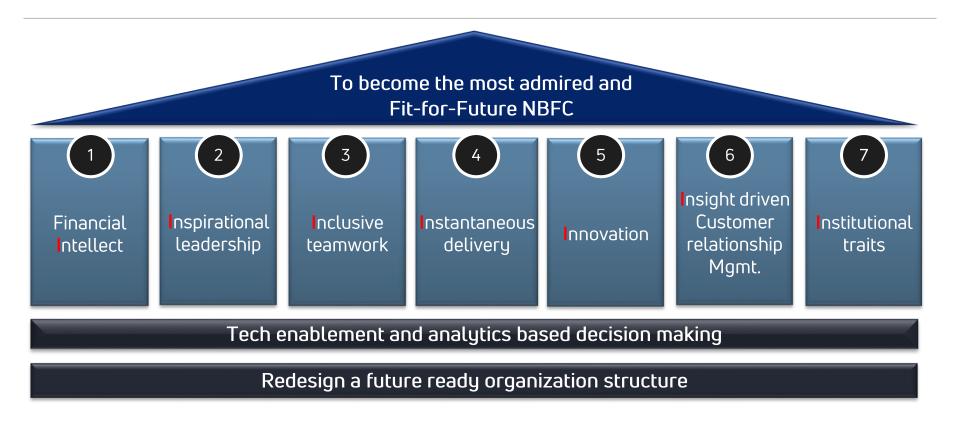
## Our journey to become the most admired NBFC





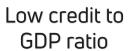
### The 7-I framework to deliver the vision





# Growth opportunities





Digital disruption



Expand tech Led capacity



Increase market share



Expand addressable market 🔅



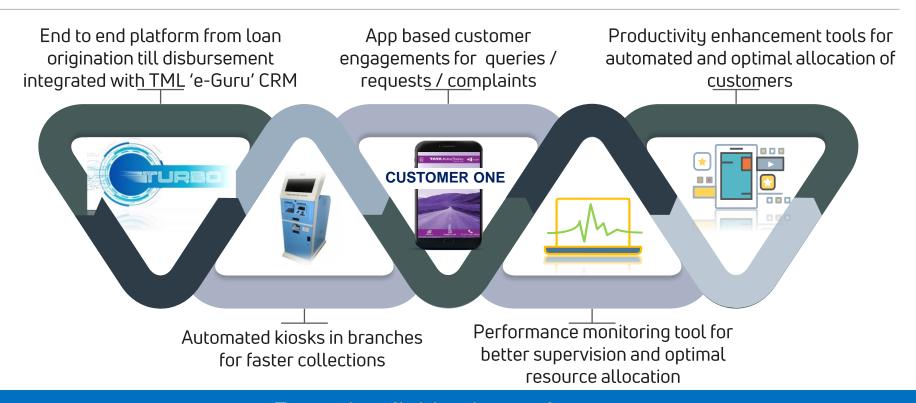
Bootstrapping partnerships



Changing dynamics of industry present opportunity to scale

# Enhancing customer experience while driving efficiencies





## Extensive digitisation underway

### We will serve our customers across their value chain

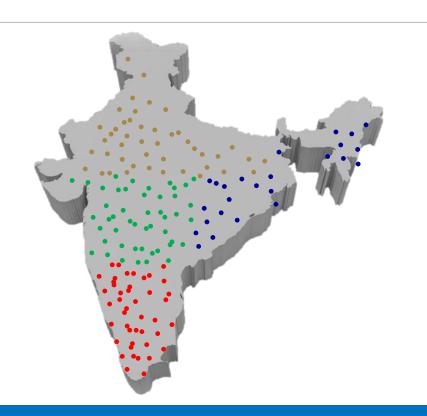


Conside	erations	Rate of return	Collateral	Tenure	Cash Flow	Documentation
Primary/Wholesale		Retail I	New Vehicle	Retail	Used Vehicle	
Shor	. Wo	rking Capital	FTU	LEEP		Retail UV
Tern		sh Credit	Corporate	High LTV products	Repurchase	Trade in Finance
			Fleet Operators	Leasing		Inventory Finance
Long		zz. Finance m Loans	Retail	Auto Finance		Balance Transfer
Term	Equ	ilty Products		Insurance	Refinance	Purchase Pool
i   	NC	Ds	All	Top up Finance	į	Тор ир

# Stapled financing to serve customer needs

# Expanding reach to maximize demand



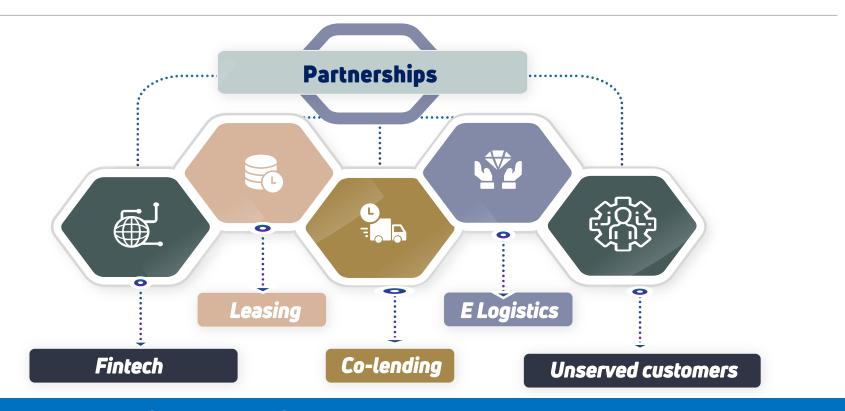




# 269 -> 312 branches by 2020

# Bootstrapping partnerships

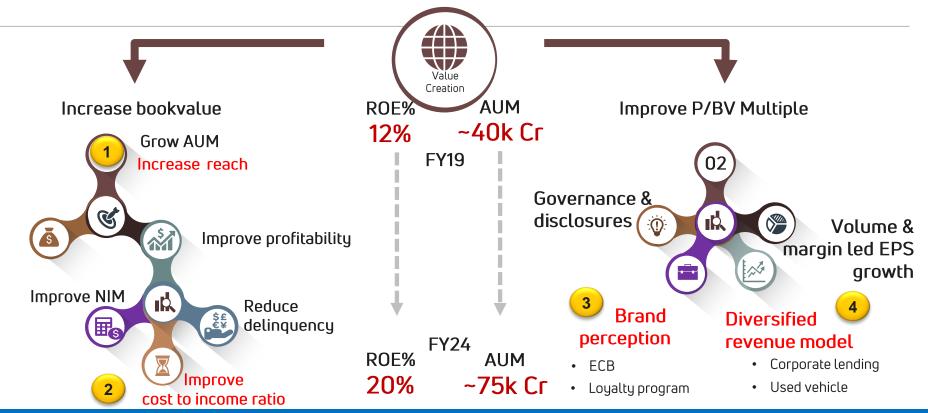




## Collaborate for better customer experience

# Value creation roadmap over 5 years



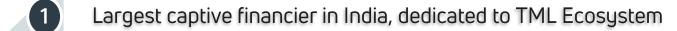


FY24 deliverable : ROE : 20%, AUM: ~75 Cr & GNPA 2.5%

# Investment rationale & differentiating factors

TATA Motor finance



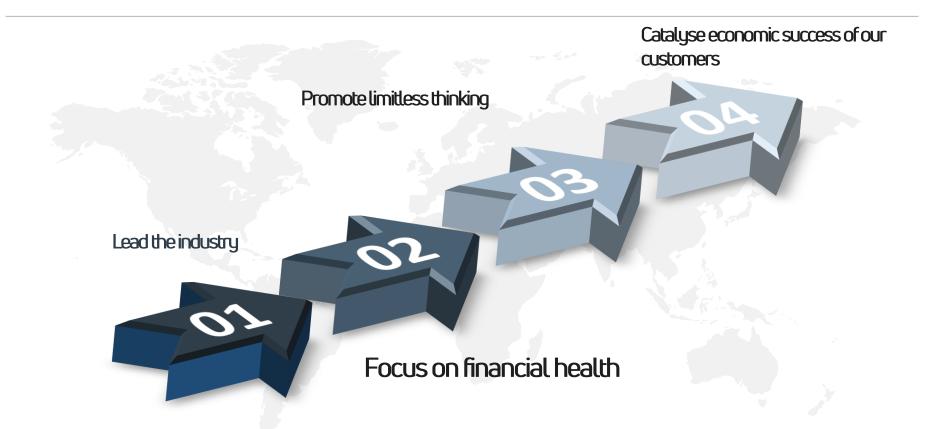


- 2 Amongst the fastest growing NBFCs in auto segment
- [3] Competitive cost of funding with strong liquidity
- (4)Customer centric approach focused on quality sourcing
- 5 Wide distribution network through own branches and TML dealers
- (6)Sustainable business - strong parent brand and market share
- (7)Experienced senior management team
- 8 Robust governance; subsidiary of a US listed parent

## A compelling investment case







# TATA MOTORS

Connecting Aspirations











# **CONCLUSION & OUTLOOK**

P B BALAJI

### **TATA MOTORS**

# The 6 cylinders of Tata Motors







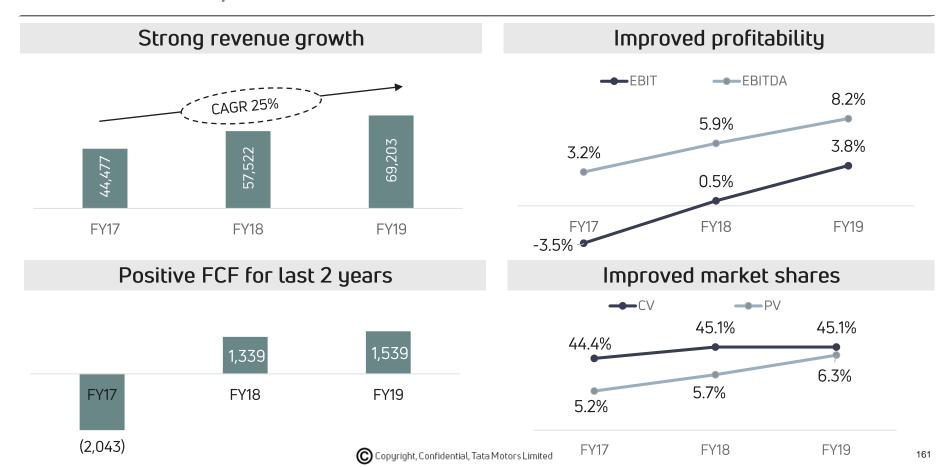






# Delivered competitive, consistent & cash accretive growth CV EBITDA stable; PV achieves EBITDA breakeven





# 'Fit for Future': Update on cash release plans



Entities	Investor Day 2018	Update as of Investor Day 2019	
TAL Manufacturing Solutions	Calo in progress	Completed	
Parts of Defense Business	Sale in progress	In Progress	
Tata Technologies stake			
Tata Hitachi stake	Held for sale	In Progress	
Small shareholdings in other companies			
Tata Motors (Thailand) Ltd	Wind up	Wind up in progress	
TML Drivelines (merged with TML)	Bring "like / core" capabilities	Completed	
All design capabilities to be brought together	together	In Progress	
Tata Motors Finance	Continue to invest	Continue to invest	

#### Others

Strategic review underway for a few others.

To be updated in due course

# Focus on reducing net debt and improve ratings







- 2. Debt / EBITDA reduced from 5.5 to 3.3
- 3. Long term committed credit facility secured

# RCF 1500 2,982 Cash & CE Gross Debt Net Debt > 1 year

Liquidity & Debt profile



2. Rating downgrades

Rating Agency	Long Term Rating (Mar2019)
Moody's	Ba2 / Negative
S&P	B+/ Watch Negative
CRISIL	AA /Negative
ICRA	AA / Negative
CARE	AA / Stable

## Looking ahead



#### Market Outlook

### Challenges

• Next 3-6 month likely to be tepid as liquidity returns and capacity overhang abates

#### **Positives**

- Medium term retail growth to remain strong with robust infra spending & GDP growth.
- BS VI pre-buy to benefit retail growths in second half

#### Our Plans

Plans	FY20-22	Beyond
Volume Growth	> Market	> Market
EBIT %	4-6%	5-7%
FCF	Positive	Positive

- Near term performance to be impacted by continued weakness in demand; To improve gradually during the year as demand situation improves
- In FY20 we will
  - Navigate near term challenges with a focus on execution
  - Continue to drive all round performance improvement while investing for future growth
  - Successfully migrate to BSVI
  - Continue to focus on reducing our net debt through positive free cash flows and non-core business disposals

We are committed to Competitive, Consistent, Cash Accretive Growth over the medium to long term





### Thank You!!

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